

I have moved, so what do I do?

If you have moved outside of Shelby County, you will need to register in your new county. If you have moved within Shelby County, you need to update your address. We need the request in writing and it should include your name, date of birth, at least the last four digits of your social security number, both old and new address and your signature. There is a form on our website.

It is Election Day, and I didn't update my address. Now what do I do?

First, go to the polling place of your new address. If you don't know where that is, call us. When you arrive at the correct polling place, you will need to complete an application, and then you will be allowed to vote. ***Don't go to your former polling place—the election officials will not allow you to vote at your former location.***



I know I registered to vote but my name doesn't appear on the list. Can I vote with a Provisional Ballot?

Yes, if your name isn't on our list, you can receive a provisional ballot. This is a paper ballot that you will complete, seal in an envelope, and deposit in the ballot box. The Election Commission researches the records and, if we find that you are a registered voter, then your ballot is counted.

My status is "inactive". What do I do?

That is simple – just vote! Inactive status means that we have evidence that you have moved or something we mailed you was returned by the post office. You can still vote! Once you vote and confirm your address, your status will change to active.

Why is an election official asking for my party preference?

You are voting in a primary election. The purpose of a primary election is for political parties to select their candidates to run in the general election. So to vote in a primary, you need to pick a party. Your choice applies only to that particular election. We do not register by party in Tennessee. Some offices are non-partisan and some primary elections also have general elections, so if you do not want to declare a party, simply tell the election worker that you want the general election ballot.

Why can't I vote for the City Mayor?

Elections where you vote for city officials are called Municipal Elections. Only voters who live inside the city limits of those cities can vote in those elections. Memphis, Arlington, Bartlett, Collierville, Germantown, Lakeland and Millington are the municipalities in Shelby County. Everyone can vote for county and national offices.



I am in the Military and want to vote!

Wherever you are stationed, we will do everything we can to get your ballot to you. Please check with your Voting Assistance Officer as soon as you get your orders. Military ballots are mailed or emailed 45 days before the election.

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Revised December, 2017



Registration and Voting in Shelby County

Visit us in person at either location:

Downtown Office:
157 Poplar Avenue—Suite 137

Elections Operation Center:
980 Nixon Drive

Phone: (901) 222-1200

Email: voteinfo@shelbycountyttn.gov

Fax: (901) 222-6811

Visit our web site at:
www.shelbyvote.com

Requirements to Register

- You must be registered at least 30 days before Election Day.
- You must be at least 18 years old by Election Day.
- You must be a US Citizen.
- You must live in Shelby County.
- You must provide your full social security number.
- If you have been convicted of a felony, you must have had your rights restored.

How to Register

You may register in person at either of the locations listed on the front of this brochure. You may also register when you apply or renew your Tennessee driver's license or ID card.

If you have a Tennessee driver's license or ID card, you may register online at:

www.GoVoteTN.com

If you prefer, you may download a form from our website and fill it out.

Mail it to : **Voter Registration Department**
980 Nixon Road
Memphis, TN 38134

Change of address may be emailed or faxed but we cannot accept initial registrations by fax or email.

When you register, you will need to provide the address where you live. If you want your mail delivered to another address, just complete line 6 on the registration form.

What Happens After You Register?

You will receive a letter in the mail. Inside that letter will be a registration card. That card will show your name and address and the Election Day voting location. Please check this card carefully to make sure that your name is spelled correctly. If there is a problem, call us.



Things to Know about Voting

If you registered by mail or online you must vote in person the first time you vote. If you are a college student away from home and voting for the first time by mail, call us for more information.

You will need a photo ID to vote but you do not need your voter registration card! This ID must have your name and a photo, and it must be issued by Tennessee or the US Government. Examples would include a driver's license, passport, gun permit, military ID, VA ID, etc. Even an expired photo ID issued by the State or Federal government will work. Student ID's and ID issued by local governments like library cards cannot be used.

Don't have a Photo ID? You may obtain a free voting only photo ID at any of the three full service Driver Services locations in Shelby County. Call Driver Services 866-849-3548 or visit their web page at:

www.tn.gov/safety/topic/photoids

Sample ballots will be posted on the walls of each polling place, so take a look at them before you go to a machine.

Where to Vote:

On Election Day, you can only vote at your assigned precinct polling place; it will be listed on your registration card or you can find it on www.shelbyvote.com. Do not come to our offices to vote; they are not polling locations.



During Early Voting, you may vote at **any** Early Voting Location in Shelby County.

If you cannot vote in person, you may be able to vote by mail with an **Absentee** ballot. Please call us at (901) 222-1200 and select option 3 for an application. You may also download and print an application form from our web page. Mail or fax the application to the address on the form.

Do not send us your absentee application too early! We can only accept them ninety days before an election; all absentee requests must be received at least seven days before the election.

Applications are only good for one election, unless age or disability qualifies you for permanent absentee status. Call us for more information.

Absentee Ballots must be mailed and received before 7:00pm on Election Day, so please mail them as soon as possible.

If you need help when voting, please ask an election official **before** you push the "Cast Vote" button. We are happy to help, but once the "Cast Vote" button is pushed and the card pops out, you have voted and no changes can be made.